



Community Planning Partnership Improvement Plan 2013 - 2014

Version	3
Revised by	CPP, CAPCOG
Revision Date	November 2013

Introduction:

By the Chair of the Community Planning Partnership

The pilot Joint Inspection of services to children and young people, led by the Care Inspectorate, took place over 22 weeks in 2013 and involved inspections, reviews of case records, interviews of families and young people, meetings with staff and elected members. They looked at the work of the Community Planning Partnership to improve the lives of children in Argyll and Bute and considered services to children and young people provided by NHS, Council, Police, Independent and Third Sector.

The CPP welcomed the final report from the Care Inspectorate which was received in September 2013.

The inspectors recognised:

- The strong commitment to prevention and early intervention
- A very positive culture of partnership working at all levels
- The flexible approach to working with families to improve outcomes for children and young people
- Sound work to promote strong and resilient children, young people and families

The inspectors also highlighted three areas of good practice which are:

- Getting it right antenatal – our interagency approach to identifying and supporting vulnerable pregnant women, which is having a significant impact on giving unborn babies the best start in life
- Early intervention service –this service provides high quality intensive support to vulnerable children and young people
- Nurse coordinators – working to support children in care, families affected by homelessness and Gypsy traveller families

They identified areas for improvement as:

- Secure further and continuous improvement in the quality of assessment of risks and needs and planning for individual children
- Complete and implement the Integrated Children's Services Plan
- Continue to develop rigorous and systematic joint self-evaluation to improve outcomes for children and young people
- Ensure continued leadership and direction is provided to implement the planned improvements for services for children, young people and families

This action plan is designed to address the four specific areas for improvement identified by the Care Inspectorate and will supplement the more comprehensive and wide ranging Integrated Children's Services Plan which will be published in November 2013.

1. Secure further and continuous improvement in the quality of assessment of risks and needs and planning for individual children

Outcome	Actions to Achieve Outcome	Success Measure	Performance Indicators	Monitoring Frequency	Role & Organisation	Linked to	Completion Date
Children and young people receive appropriate support based on a holistic needs led assessment to ensure they are safe and well	Streamline assessment and care planning processes through further embedding of the Getting it Right for Every Child practice Develop a college of expertise across the partnership Develop the framework for assessment and the Multi Agency Toolkit. Guidance and Training on chronologies and risk assessment with training plan	Robust My World Assessment in place. Implementation of universal Child's Plan Establish and assess multi-agency audit schedule	Quality of assessment improves, 70% graded good or above	Argyll & Bute's Children quarterly	Consultant Nurse, NHS and Service Manager, AB Council	Integrated Children Services Plan Child Protection Business Improvement Plan	June 2014
Children and young people receive support tailored to their individual needs through agreed actions detailed in the Universal Child's plan	Implement the Universal Child's Plan (UCP) across A&B from 1 st Jan 2014	Establish child's assessment and plan audits	Quality of assessment improves, 70% graded good or above 100% of children reporting they feel safe at review	Argyll & Bute's Children quarterly	Consultant Nurse, NHS and Service Manager, AB Council	Integrated Children Services Plan	June 2014
Secure a child's plan for permanence timeously	Implement the permanency action plan through Argyll & Bute's Children Develop a system to monitor permanency action plans progress	Increase the number of children with a permanency plan Decrease length of time children waiting permanency order	70% LAAC>1yr with a plan for permanence	Argyll & Bute's Children quarterly Children & Families Management Team	Head of Children's and Families Services, AB Council	Getting It Right for Looked After Children and Children & Families Service Plan	March 2014

2. Complete and implement the Integrated Children's Services Plan

Outcome	Actions to Achieve Outcome	Success Measure	Performance Indicators	Monitoring Frequency	Role and Organisation	Linked to	Completion Date
Strategic planning improves outcomes for children and young people	<p>Conclude consultation on 12.10.13</p> <p>Publish integrated children's services plan in mid-November</p> <p>Develop performance framework and co-ordination of information to inform future service plan</p>	<p>The plan is implemented and monitored</p> <p>New structure embedded</p> <p>Develop scorecards to measure performance</p>	Outlined in the ICSP	Annual report to Community Planning Partnership	Argyll & Bute's Children	Integrated Children Services Plan	December 2013

3. Continue to develop rigorous and systematic joint self-evaluation to improve outcomes for children and young people

Outcome	Actions to Achieve Outcome	Success Measure	Performance Indicators	Monitoring Frequency	Role and Organisation	Linked to	Completion Date
Argyll and Bute use self-evaluation to build capacity to improve outcomes for children and young people	<p>Review the existing framework for self-evaluation</p> <p>Implement annual programme of audit and self-evaluation across the partnership</p> <p>Communicate the priorities for improvement to staff</p> <p>Develop a self-evaluation framework.</p> <p>Provide an annual plan to the CPP</p>	<p>Evidence of service improvement based on self-evaluation</p> <p>Evidence of audit and self-evaluation programme</p> <p>Evidence of impact of engagement of Children and Young People.</p> <p>Evidence of the impact of stakeholder engagement</p>	<p>10% children and young people involved in service planning and redesign</p> <p>10% increase in young people attending Area Community Planning Groups</p> <p>Annual Youth Conference targeted specifically for 12-24 year olds across Argyll & Bute</p>	Annual report to Community Planning Partnership	Argyll and Bute's Children	Integrated Children Services Plan and Child Protection Business Improvement Plan	June 2014

4. Ensure continued leadership and direction is provided to implement the planned improvements for services for children, young people and families

Outcome	Actions to Achieve Outcome	Success Measure	Performance Indicators	Monitoring Frequency	Role and Organisation	Linked to	Completion Date
The partnership will lead improvements for children, young people and families	<p>CPP prioritise children through SOA</p> <p>Ensure co-ordination and delivery of ICSP actions across partners at all levels</p> <p>Ensure that children & young people contribute to the delivery of the ICSP</p> <p>Use variety of methods used to communicate with staff</p> <p>Present performance information across agencies to CAPCOG</p>	<p>Leaders are visible</p> <p>Staff understand priorities and plans</p> <p>Performance information demonstrates positive improvement across the partnership</p> <p>Children, young people and their families tell us services are improving</p>	<p>100% CPP meetings include Children's Services</p> <p>100% Argyll and Bute's Children meetings review performance data and identify actions to address areas for improvement</p> <p>100% staff report that they understand priorities and plans</p>	Quarterly through Child and Adult Protection Chief Officers Group	Community Planning Partnership led by Argyll & Bute Council	Single Outcome Agreement and Integrated Children Services Plan	October 2013